

**FIRST AMENDMENT TO AGREEMENT
BETWEEN THE CITY OF LAKE ELSINORE
AND SOCIAL WORK ACTION GROUP (SWAG)**

FOR THE PURPOSES TO PROVIDE HOMELESS OUTREACH SERVICES

THIS FIRST AMENDMENT is made and entered into as of April 1, 2019, by and between the City of Lake Elsinore, a municipal corporation ("City") and Social Work Action Group (SWAG) ("Contractor").

1. This Amendment is made with the respect to the following facts and purposes:

a. On October 1, 2018 the City and Contractor entered into an agreement entitled "City of Lake Elsinore for Professional Services", in the amount of \$28,500.

b. The parties now desire to extend and amend the terms and increase the payment for and amend the Agreement as set forth in the Amendment.

NOW, THEREFORE, in consideration of the mutual covenants and conditions set forth herein, City and Contractor agree as follows:

1. **Section 2, Term**, of the Original Agreement is hereby amended in its entirety to read as follows:

The effective date of this contract is 10/1/2018 and it terminates 8/31/2019 unless sooner terminated as provided herein.

2. **Section 5, Compensation**, of the Original Agreement is hereby amended in its entirety to read as follows:

The Contractor's total compensation under Amendment No. 1 shall not exceed \$23,750, bringing the total agreement amount to \$54,250.

3. Except for the changes specifically set forth herein, all other terms and conditions of the Original Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties have caused this Amendment No. 1 to be executed on the respective dates set forth below.

“CITY”

CITY OF LAKE ELSINORE,
a municipal corporation

“CONTRACTOR”

Social Work Action Group

Grant Yates, City Manager

Aaron Petroff

Date: _____

Date: _____

ATTEST:

Mark Mahan, Deputy City Clerk

APPROVED AS TO FORM:

Barbara Leibold, City Attorney

Attachments: Exhibit A-1 – Contractor's Proposal

EXHIBIT A-1
CONTRACTOR'S PROPOSAL

(ATTACHED]



Social Work Action Group Proposed Scope of Homeless Services City of Lake Elsinore

Serving Humanity
Innovation + Accountability + Responsibility
Community Involvement

Social Work Action Group Proposal

Addressing Homeless in the City of Lake Elsinore

Mission Statement

Social Work Action Group's (SWAG) mission is to advocate, educate and inspire marginalized individuals and families in the Inland Empire to achieve sustainable independence through community support.

Core Principles

Our work is rooted in 5 Core Principles:

- Serving Humanity
- Innovation + Accountability + Responsibility
- Community Involvement

Vision

Restoring humanity, one person at a time.

About Us

The SWAG team is made up of individuals who have a solid foundation in social services. Our expertise is in program design and implementation of direct services to those at-risk of being homeless and the chronically homeless. SWAG team members have extensive experience dealing with homelessness at the city, county and federal level. Team members have direct street outreach experience, program supportive housing case management and management of homeless housing programs such as Tenant Based Rental Assistance, Emergency Solutions Grants, Rapid Rehousing for families and Permanent Supportive Housing for individuals and families. Additionally, all staff has participated in mental health first responder and substance abuse training. Our innovative and systematic approach towards addressing homelessness is not geared towards the services themselves, but rather the ultimate outcome of measurable success.

The SWAG Approach

1. Outreach to individuals and families at-risk of being homeless population

Collaboration between local school district(s), law enforcement, Department of Public Social Services, faith-based organizations, youth centers, senior centers, etc. will help to locate those at-risk of becoming homeless. Once identified, we will provide support, connection and navigation to those at-risk of being homeless so that they may access the appropriate resources within their community and Riverside County.

2. Outreach to the unsheltered homeless

Street outreach must be intensive, consistent, strategic and needs the partnership of law enforcement to identify and locate those living on the streets and most vulnerable. When meeting an individual on the street we complete an intake assessment that address the individual's issues and behaviors that resulted in their homelessness. We then develop an action plan that directs our activities and interactions with the individual to achieve specific outcomes both short and long term. Quite often this includes linkage to mental health and substance abuse treatment services.

3. Outreach to the community at-large

SWAG will develop informational content, which will include material for the compassionate giving campaign and disseminate it throughout the community, as we believe coordination of efforts is essential. The campaign will encourage stakeholders, faith-based groups, community groups, businesses, and concerned residents to discourage well-intended activities that enable the chronically homeless to remain on the streets and focus their efforts on long-term solutions. This

will be done through the distribution of posters, flyers and electronic format. SWAG will begin with addressing community partners, which include first responders, service providers, faith-based organizations, non-profits and community groups and businesses. SWAG will then coordinate a series of meetings open and available to the public.

4. Census of unsheltered homeless

In every community, it is vital to conduct a thorough and comprehensive census of the unsheltered homeless population. City staff, Riverside County Sheriff's Department and SWAG will work together to accurately locate, identify, survey and track, through the creation of a by-name list. A comprehensive assessment will provide an in-depth look at the individual, the circumstances and incidents that led to homelessness such as severe trauma(s). We will also detail one's connections and support systems in the city to leverage those individuals and incorporate those resources. This information be used to develop an individualized action plan. This will be done on an ongoing basis as new individuals enter the city.

5. Development of Housing Program

SWAG is working with the City of Lake Elsinore to develop a pilot program to house homeless individuals from the City of Lake Elsinore. SWAG is in discussions with The City of Lake Elsinore, Sheriff's Department, a local landlord and numerous nonprofits to facilitate a responsible and successful affordable housing program with supportive services. Additionally, SWAG has applied for numerous grants that if awarded will help support our pursuit of developing and securing housing opportunities for individuals and families from Lake Elsinore.

6. Housing Navigation

Housing Navigation bridges the gap between homelessness and stable housing by connecting individuals and families to permanent housing solutions. The SWAG team will connect our clients with addressing individual and structural barriers to housing, supporting the clients and maintaining strong, sustainable relationships with landlords, property owners and leaders in the Lake Elsinore community.

7. Measurable Outcomes

SWAG's programs are all designed with an ultimate goal of obtaining true measurable outcomes. Traditionally, social service programs are centered around the delivery of services. We start with a measurable outcome and then devise a series of activities and services to support and obtain the measurable outcome.

Scope of Services

Social Work Action Group (SWAG) will work in conjunction with the City of Lake Elsinore to facilitate and lead the overall scope of homeless services for the City of Lake Elsinore. **40 hours per week** services will be provided with flexibility of schedule to meet the needs of the community at **\$23,750 with a term of services from April 1, 2019- August 31, 2019**. SWAG will bill on a retainer basis of an estimated 40 hours per week at \$4,750 per month. SWAG will provide the following activities and services:

- Respond to homeless service requests made to and by the City of Lake Elsinore in a timely manner.
- Homeless Street Outreach will be conducted in partnership with law enforcement to address specific “hot spot” areas as identified by SWAG, City of Lake Elsinore staff and the Riverside Sherriff’s Department.
- All individuals encountered will be included in the by-name specifically for the City of Lake Elsinore.
- Individuals found living on the streets will be assessed and provided assistance to exit life on the streets, obtaining admittance and transportation to emergency shelter options, alcohol and drug treatment, connection to mental and physical health providers, etc.
- Conduct Riverside County housing assessments (VI-SPDAT) to unsheltered homeless individuals and families and provide navigation services.
- Provide strategic outreach services in partnership with City of Lake Elsinore and Lake Elsinore school district to identify individuals and families, who are homeless and at-risk of becoming homeless, and connect them to applicable services.
- Facilitate community asset mapping for strategic coordination and alignment of community resources that serve at-risk/homeless population.
- Assist with coordination and facilitation of the Homeless Outreach Community Coalition meetings.
- Participate in city sponsored community events.
- Participate in weekly Coordinated Entry Housing Navigation meetings to advocate and ensure clients are being linked to Riverside County Continuum of Care housing resources.
- Connect unsheltered homeless population to appropriate housing solutions throughout Riverside County.
- SWAG will assist in developing informational content, which will include material for the regional anti-panhandling campaign and disseminate it throughout the community. The campaign will encourage stakeholders, faith-based groups, community groups, businesses, and concerned residents to discourage well-intended activities that enable the chronically homeless to remain on the streets and focus their efforts on long-term solutions.
- SWAG will coordinate a series of lectures open and available to the public.
- Provide support to the City of Lake Elsinore through trainings, presentations and sharing updates related to trends in regional homeless efforts.
- A SWAG Report Card will be provided to community members to provide feedback and input.
- Data collection of key activities and results, community partners/businesses engaged will be reported to the City of Lake Elsinore on a monthly and quarterly basis.
- Attend and participate in City Council meetings, as requested.

Measurable Outcomes

Unsheltered Homeless Individuals/Families

- Reduce the homeless population by a minimum of 18% of the approximate 75 individuals counted (based on 2018 Point-In-Time Count) which equals 14 individuals.

At-risk of becoming Homeless Individuals/Families

- 100% of at-risk individuals and families who are contacted/ located by SWAG will be tracked and connected to mainstream benefits and housing prevention resources.

Community Outreach

- Outreach to a minimum of 10 businesses per month to educate them on homeless services. SWAG will generate a tracking log of all businesses encountered and provide information to the City of Lake Elsinore.
- Outreach to 100% of faith-based organizations as identified by the City of Lake Elsinore and community asset strategic mapping activities.

* SWAG is actively and concurrently working to secure a partnership with a local university to serve as an intermediary to ensure program success as in a “Pay for Success” program.