

# Cover Letter

**Millennium Alarm Systems Inc.** is pleased to present this proposal to the City of Lake Elsinore for miscellaneous minor construction and repair services for the City on an as needed and on 24 hour-a-day, 7 day-a-week, and on-call basis.

**Millennium Alarm Systems Inc.** was established in 1998 and our Head office is located in Los Angeles. We are currently licensed in California, Arizona, Nevada, Oregon, Texas, Colorado, Washington, Florida and Puerto Rico.

**Millennium Alarm Systems Inc.** specializes in the design, installation, minor construction, cabling, electrical, integration and service of Security and fire alarm systems. MAS also focuses on Access Control systems, and Closed Circuit TV (CCTV) camera surveillance systems for residential and commercial applications.



**Millennium Alarm Systems Inc.** is able to provide you with a solution for your security system requirement from a single family home to larger estates or apartment complexes, or a small business to larger industrial facility. We have a solution to your needs. We have installed more than 100,000 security systems over the last 20 years and every single customer is important to us.

**Millennium Alarm Systems Inc.** has offices in California, Arizona, Nevada, Oregon, Texas, Colorado, Washington, Florida and Puerto Rico but we also work closely with partners all over our license areas. Through our partner operations, Millennium Alarm Systems, Inc. is able to reach out and help protect customers in locations that might otherwise be unavailable.

## Corporate Office Information:

Millennium Alarm Systems, Inc. | Los Angeles  
5777 W. Century Blvd., Suite 1755  
Los Angeles, CA 90045



**Email:** [info@masinc2000.com](mailto:info@masinc2000.com)

**Phone:** 1 (800) 400-7872

**Fax:** 1 (310) 337-1650

**<http://millenniumalarmsystems.com>**

## Local Office Information:

Millennium Alarm Systems, Inc. | Riverside  
1737 Atlanta Ave., Suite H-8  
Riverside, CA 92507

**Email:** [Oscar@masinc2000.com](mailto:Oscar@masinc2000.com)

**Phone:** 1 (310) 895-5373

**Fax:** 1 (310) 337-1650

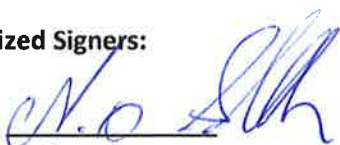
**<http://millenniumalarmsystemsriver.com>**

**Millennium Alarm Systems Inc.** is uniquely qualified to provide your security systems, cabling maintenance and services based on our existing knowledge of your environment. As an independent systems integrator with extensive experience and best of breed technology, **Millennium Alarm Systems Inc.** can provide the support and services to the City of Lake Elsinore. **Millennium Alarm Systems Inc.** is well positioned to service the City of Lake Elsinore with our own team of dedicated technical resources, including a large vehicle fleet, based locally out of our Riverside and other local offices.

In an effort to enhance the City's support and service experience, we are pleased to present a time and material service proposal which includes on-call and emergency response as part of our comprehensive offering solutions for cabling.

This proposal is to remain valid for a period of 180 days.

**Authorized Signers:**



Niels-Ole Staehr

Owner

[Niels@MASinc2000.com](mailto:Niels@MASinc2000.com)

(310) 895-5370

# EXHIBIT A

## CONTRACTOR'S PROPOSAL

### SCOPE of SERVICES

This RFP is in response to City of Lake Elsinore for General Contractor Services and on-call & minor construction.

Millennium Alarm Systems proposes to provide maintenance services in the following areas:

#### **Cabling**

*Rates:*

<b>GENERAL MAINTENANCE SERVICES WAGE RATES</b>							
<b>Construction &amp; Maintenance Area</b>	<b>*Normal Business Hours Rate</b>		<b>**Emergency and After Hours Rate</b>		<b>Unit of Measure (Hourly, ½ Hour Etc...)</b>	<b>Subcontractor Services Yes / No</b>	<b>Proposer Notes (Attached if Needed)</b>
	<b>Non-Prevailing Wage Rate</b>	<b>Prevailing Wage Rate</b>	<b>Non-Prevailing Wage Rate</b>	<b>Prevailing Wage Rate</b>			
Cabling	\$120	\$95	\$240	\$190	Hourly	Yes	1

Millennium Alarm Systems will provide an on-call phone number to be available 24x7x365.

Lake Elsinore is to assign two authorized approvers to contact Millennium Alarm Systems for services.

*Service Level Agreement:*

<b>Priority</b>	<b>LOW</b>	<b>MEDIUM</b>	<b>HIGH</b>	<b>EMERGENCY</b>
<b>Severity</b>	No impact to the customer; workaround is available	Interruption of service; workaround likely available	Interruption of Critical services; no work around available	Interruption of critical services affection several users; no workaround available
<b>Urgency</b>	Immediate resolution is not needed by the customer	Immediate resolution is not needed by the customer	Immediate resolution is needed by the customer	Immediate resolution is needed by the customer
<b>SLA Targets</b>	Same business day	Same business day	Within 2 hours	Within 1 hour

Services will be provided on time and material basis, billable as incurred.